

MODLAN INTELLIGENCE

SIU Modernization

Modern investigative operations with connected intelligence and evidence discipline.

INTENDED AUDIENCE

Special Investigation Units, carriers, TPAs, investigative organizations, and approved partners.

This brief is public marketing and thought leadership. It does not disclose CST Protocol™ proprietary architecture, scoring logic, detection methods, thresholds, source code, confidential datasets, or unpublished invention details.

MODERNIZATION IS MORE THAN SOFTWARE

A modern SIU operating model integrates field investigations, recorded statements, digital research, vehicle intelligence, claim chronology, evidence handling, and analytical support without reducing investigations to a dashboard.

PRESERVE INVESTIGATOR JUDGMENT

MODLAN's approach keeps trained investigators and claims professionals at the center of escalation, interpretation, documentation, and referral decisions. Technology supports context and prioritization; it does not replace accountable judgment.

BUILD FOR DEFENSIBILITY

Strong SIU modernization should strengthen source attribution, auditability, access control, evidence handling, and the ability to reconstruct how information moved from observation to investigative action.

PUBLIC OPERATING PRINCIPLES

- 01** Unify field, digital, claim, and vehicle context where authorized and relevant.
- 02** Design workflows around least privilege, data minimization, and secure evidence handling.
- 03** Maintain clear separation between intelligence signals and evidentiary conclusions.
- 04** Use public-safe CST positioning while keeping protected technical implementation gated.

NEXT STEP

Learn more at </intelligence/siu-modernization> and </cst-protocol/use-cases/siu-teams>.